



Coronavirus and Influenza

Information for providers in all networks

Molina Healthcare is monitoring influenza (flu) and coronavirus (COVID-19) developments daily. Our Corporate Chief Medical Officer (CMO) is working closely with our health plan CMOs to ensure we are prepared to assist our members and providers.

As a reminder, visits for Molina members to Primary Care Provider (PCP) offices or the Emergency Room (ER) do not require a Prior Authorization (PA). At this time there are no changes to the Molina PA process.

Molina is committed to keeping our provider partners informed regarding this rapidly developing public health matter. Please visit our Provider Website home page for the most current updates regarding influenza or coronavirus.

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Questions?

Provider Services – (855) 322-4079 8 a.m. to 5 p.m., Monday to Friday (MyCare Ohio available until 6 p.m.)

Email us at OHProviderRelations@ MolinaHealthcare.com

Visit our website at MolinaHealthcare.com/OhioProviders

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ProviderEmail.

In addition, the Centers for Disease Control and Prevention (CDC) is closely monitoring coronavirus. A growing number of cases have been identified in the United States and other international locations. For additional details from the CDC, visit www.cdc.gov and under "Diseases & Conditions" select "2019 Novel Coronavirus."

For more information on influenza, visit the Molina Website and under the "Communications" tab select "Provider Newsletter" then "Q4 2019."